



SECTION 4

# Using the train

# Planning your journey



Find out **what time** the train will arrive and **what platform** the train will arrive at.

Make sure the train will be stopping **where you want to get off**.

Find out what train you will get home.

## **Remember...**

You can find out about all Translink services by phoning: 028 90 66 66 30

You can also visit Translink's website at [www.translink.co.uk](http://www.translink.co.uk)

# Getting your ticket



Get your train ticket at the ticket desk before you get on the train.

You can use your money or half fare concessionary pass and money.



Don't worry if there is no ticket desk at the station. You will be able to buy your ticket on the train from the **conductor**.

# On the platform



**Always stand well back** from the edge, behind the yellow line.



You can bring your bicycle on the train if you want but only after 09:30 in the morning.



**Remember**  
**Listen carefully** for announcements. These might be about delays or changes to the train service.

# On the platform



If you are not sure about things ask a member of staff on the platform for help.



Some train stations will also have an electronic sign. This will tell you when the next train is going to arrive and where it is going to.



If you need help speak to a member of staff at the station.

# On the train



When you get on, **look around** before you choose your seat. Sit where there are other people around.



Try to sit near the emergency button. If you get in trouble you can push the button to get help.

If you don't feel safe move to another seat on the train.



When you are on the train keep your ticket where you can get it easily. The conductor may want to see it.

# Getting off the train



**Listen** for announcements about where the train will be stopping next.

Screens on the train show this information too.

Follow the signs for the Way Out of the train station.



## **Remember...**

Make sure you bring all your belongings with you when you get off the train.

